Upham Memorial Library Survey Form

What types of programs will you attend?

Are there programs, services, or items that you'd like us to add?

What changes or improvements would you like to see in the library?

What would make you use the library more?

What are we doing right?

Please rate the following items.	Excellent	Good	Fair	Poor	Don't Know
Customer Service					
Collection – books, DVDs, magazines					
Programs – classes, story time, etc.					
Online services – website, research databases, catalog, eBooks, audiobooks, etc.					
Inter-library loan					
Library Policies					
Computers, printers, tablets, etc.					
Internet access					
Facilities					
Hours of Operation					

Age:	12-17	18-24	25-34	35-44	45-54	55-64	65+

Other comments